- 1. This Regulation shall apply to the Pilot Training Department of VATITA, following PTD, certified as Official VATSIM ATO.
- 2. PTD VATITA is a non-profit organization and totally free. The students, the instructors, the examiners and the CFI, are subject to all the rules contained in the VATITA Constitution as if they were members of VATITA (regardless of their vACC membership). They have been the CoC, the CoR, as well as the VATITA and VATEUD regulations. VATITA executive staff decides all matters not regulated in the above.
- 3. All material and information concerning simulated flight are for exclusive use of virtual flight on the VATSIM network and can not absolutely to be used for real flying.
- By joining Vato, you agree that all your information will be recorded in the computer system of the school, the school does not sell distributes or rent personal information to third parties for commercial purposes. However, there may be cases in which sophisticated hacks,

are made and that the school is not able to protect themselves. In this case, the vATO undertake appropriate actions including information to the pilots of such data may be compromised.

## Below You can find some relevant information about disputes, concerming the relative area of competence and on the behavioral procedure or disputes during lessons / exams.

- 5. Any dispute between: student-instructor and / or student-student, student-examiner must be sent via script to the following email address: vato@vatita.net containing the following data:
  - 5.1. Full name and surname of the person who reports dispute, full name and surname of the reported person, day of the dispute, time, place, names and surnames of any witness, brief-summary of the diatribe.
- 6. The CFI is competent in disputes that occur during the lessons and / or exams; He monitors violations made by students and / or Instructors who offend, denigrate, insult, behave rudely; do not respect differences in religion or race, use non-civilized behavior, lacking respect in any way, against one or more members of vATO, and / or another member of the VATSIM network where the school operates or is represented.
- 7. Each member, besides himself, also represents the Flight School Academy if, everythime he perform his on-lineflight, using the callsign: FSAxxx. The school has made of education and civil behavior towards all the other members of the VATSIM network, its strong foundamental point; during flights, in the exchange of e-mails, in messages written into the forum, or when thru voice communications; even in all other forms that can be used by each pilot to participate and communicate with the other members of the VATO.
- 8. The right to appeal to the Arbitrator (CFI) cannot be the reason of renunciation by the student; it can always be used, also in the presence of clauses of devolution of disputes, to other 'bodies' of the network.
- 9. The CFI guarantees that any complaints received by the student will always be assessed, in consideration of the guidelines of VATITA Constitution, according with the CoC and the CoR of VATSIM. Furthermore, in case of failure or partial acceptance of these complaints, the same and adequate information will be provided to the person.

- 10. In case of violations in the classroom during lessons, or free online flights, as indicated at points 6 and7, the CFI will set up a commission as follows:
  - 10.1. President of the CFI.
  - 10.2. Commission composed by 3 randomly chosen instructors.
  - 10.3. The full commission will listen, in private form, and in different moments, both the parties involved and also any witnesse; then it will review all the material produced during the event, if it has been generated, so it will issue a final verdict: first by voice and then by a written report, which will be kept for one year.
  - 10.4. This report will be sent by email to the person making the report, to the reported person and to the VATITA Director.
- 11. In case of disputes during examinations, the CFI will establish a commission composed as follows:
  - 11.1. The CFI President; if the CFI is involved in the dispute, his place will be taken by the Deputy CFI.
  - 11.2. Commission composed by 2 examiners not involved in the dispute.
  - 11.3. The full commission will listen in private and at separate times to the examiner; the examiner will review all the material produced during the examination and issue a final verdict, first verbally and then with a written report, which will be guarded for one year.
  - 11.4. This report will be sent by email to the examiner, and to the Director of VATITA.
- 12. Feedback (the student will necessarily send his opinion to vato@vatita.net which will be inserted, in a second time, in the personal exams folder)
- 13. Exams (all material will be stored for 5 years on Google Drive).
- 14. The school and its staff are not responsible for any damages or malfunctions of any kind on the equipment used by the user to carry out the our training activities, nor liable for damages resulting from the use of third-party utilities that are freely accessible via links suggested by our website http://vfto.vatita.net/ sez. Download
- 15. After a three-week period of absence from school, the student will lose the right to continue the training, it will be deleted. To resume the lessons will need to make a new entry by re-entering the waiting list. If the student is to be absent for more than three months, he/she must notify email written with his reference instructor and the school, not to run into the penalty provided.
- 16. The calendar function is set up on the site, so that all instructors can post the days they normally do, undertake to open at least once a week a workstation ATC any intended by its rating, in order to make train their students and external that may be present in his classroom.
- 17. Staff at Vato is made up of instructors, examiners, the CFI and his deputy who are subject to the rules of procedure.